

WARA YINDI SUPPORT SERVICES PTY LTD

Service Delivery & Programs



www.warayindi.com.au



Executive Summary

Wara Yindi Support Services Pty Ltd is an Aboriginal-led, community-based organisation delivering culturally safe, trauma-informed and neurodiversity-affirming supports across regional South Australia.

This framework has been developed for grant funding bodies and partnership holders seeking to invest in practical, community-led responses that strengthen wellbeing, improve access and build long-term social impact.

Wara Yindi's model combines direct support, group programs, family capacity building, cultural connection, disability inclusion and workforce education.

Investment in Wara Yindi supports both immediate service delivery and broader systems change by expanding access to early intervention, reducing barriers to support and strengthening community-led responses in underserved regional communities.

Jayden & Jacinta

Wara Yindi Support Services Pty Ltd

Why Invest in Wara Yindi

Investing in Wara Yindi means investing in community-led solutions that create lasting change. As an Aboriginal-led organisation based in regional South Australia, we combine lived experience, professional expertise and strong local partnerships to deliver culturally safe, trauma-informed and neurodiversity-affirming supports. We work alongside Aboriginal people, people with disability, children, young people and families, providing early intervention and practical support where mainstream services often cannot.

Our flexible model strengthens communities by improving access to services, building local capacity, supporting Aboriginal leadership and creating sustainable community-led solutions. Funding can support a wide range of initiatives including Support Coordination, therapeutic and community programs, advocacy, workforce development, emergency relief, training, social enterprise and community engagement.

Every Wara Yindi Program Includes

- SMART goal planning
- Advocacy and systems navigation
- Emergency relief linkages
- Support letters and referrals
- Community connection and participation
- Capacity building and skill development
- Cultural safety and trauma-informed practice
- Neurodiversity-affirming supports
- Collaborative planning with families and services

These foundations are embedded across every program, ensuring person-centred supports that build independence, strengthen families and create meaningful community outcomes.

Every investment in Wara Yindi helps create stronger communities, improved access to services and sustainable opportunities for Aboriginal people and regional South Australia.



Wara Yindi Workforce Operations

Wara Yindi Support Services is an Aboriginal and neurodivergent-led organisation based on Barngarla Country, delivering culturally safe, trauma-informed and person-centred supports across regional South Australia. Our multidisciplinary team combines lived experience, professional expertise and strong community relationships to provide high-quality support for individuals, families and communities.

Jacinta Dempsey-Taylor Director • Therapeutic Practitioner • Support Coordinator
Therapeutic supports, complex case management, mental health, youth and family services, support coordination, community development, advocacy and leadership.

Jayden Taylor Co-Founder • Cultural Consultant • Aboriginal Mentor
Aboriginal cultural mentoring, youth engagement, disability support, community participation, men's programs, capacity building and family support.

Hayley Gooding Early Childhood Educator • Disability Support Worker
Early childhood development, disability support, family engagement, emotional regulation, mentoring, inclusive practice and group programs.

Hayley Worby Intake & Community Services
Intake and referrals, administration, stakeholder engagement, community connections, advocacy and mental health support.



Wara Yindi Workforce Operations

Diamond Fentiman Community Support Worker • Group Facilitator

Disability and aged care, personal care, behaviour support, medication assistance, community access and participant wellbeing.

Tyran Sultan (Pending)

Aboriginal Support Worker • Mentor

Aboriginal mentoring, youth engagement, cultural connection, community participation, men's programs and positive role modelling.

Lixian (Lix) Ou (Pending) Community Support Worker • Multicultural Support

Bilingual (English/Mandarin), CALD support, disability support, family assistance, community participation, meal preparation and children's supports.

Together, Wara Yindi's workforce provides flexible, holistic and culturally responsive supports that strengthen individuals, families and communities while delivering measurable outcomes across regional South Australia.



NDIS Services

Wara Yindi delivers a range of person-centred, culturally safe and trauma-informed supports under the NDIS, including:

- Support Coordination
- Specialist Support Coordination
- Disability Navigation
- Functional Capacity Assessments (completed by a Developmental Educator)
- Capacity Building Supports
- Parent and Carer Training
- Individual Support Work and Mentoring
- Community Access Supports
- Group Programs
- School Holiday Programs

All supports are delivered within a culturally safe, trauma-informed and neurodiversity-affirming framework. We work alongside participants, families and support networks to build independence, strengthen daily living skills, increase community participation and achieve meaningful outcomes.

Functional Capacity Assessments are completed by a qualified Developmental Educator and supported by Wara Yindi's multidisciplinary team, ensuring recommendations are practical, holistic and tailored to each participant's goals and support needs.



Gap to Growth Community Programs

Gap to Growth is Wara Yindi's community-led initiative that identifies local service gaps and develops culturally grounded, inclusive solutions through co-design, community voice and disability-led innovation.

Programs include:

- Community memberships
- Workshops, events and learning opportunities
- Women's, friendship, girls' and youth groups
- Aboriginal men's mentoring
- Community wellbeing programs
- Disability-led enterprise initiatives
- Gap to Growth Pre-Loved Markets, providing affordable clothing and household items while creating opportunities for community connection, sustainability, fundraising and supporting local small businesses and stallholders.
- Community projects and local solutions
- Baking, can collection and community fundraising initiatives

Gap to Growth creates opportunities for people to connect, build confidence, develop skills and strengthen community participation while reducing social isolation, promoting environmental sustainability and fostering a strong sense of belonging.



Fee-for-Service Offerings

Wara Yindi offers flexible fee-for-service supports for individuals, families, schools, workplaces, community organisations and government agencies across regional South Australia.

Services include:

- Independent disability and family advocacy
- Functional Capacity Assessments
- Support work and mentoring
- Parent and carer training
- Neurodivergent life coaching
- Space and sensory tent hire
- Cultural engagement and cultural mentoring
- Disability Action Plan (DAP) and Reconciliation Action Plan (RAP) development
- Inclusion and accessibility consulting
- Community workshops and tailored education sessions
- Neurodiversity, disability awareness and parenting training
- Training for schools, workplaces and community organisations

All services are delivered within a culturally safe, trauma-informed and neurodiversity-affirming framework, providing practical, evidence-informed solutions that build inclusion, capacity and stronger communities.



Children's & Teen Programs

Children and young people (0–18 years), including Aboriginal children, neurodivergent children, young people with disability, those experiencing mental health challenges, social isolation, school disengagement, trauma or complex family circumstances. Delivered through NDIS funding, fee-for-service, subcontracting arrangements and partnerships with schools, early learning services, government agencies and community organisations. Programs are available as one-off workshops, school holiday activities or structured 8–12 week programs.

Examples:

- Girls, Boys, Youth Groups
- Friendship & Social Skills Groups
- School Holiday Programs
- Cooking & Life Skills
- STEM & Creative Programs
- Cultural Connection Programs
- Emotional Wellbeing Groups
- Parent & Child Activities
- Inclusive Recreation & Community Participation

Programs may include:

- Therapeutic group facilitation
- Social and emotional learning
- Friendship and communication skills
- Emotional regulation strategies
- Behaviour support strategies
- Mentoring and positive role modelling
- Circle of Security informed activities
- Restorative practice
- Cultural learning and yarning circles
- Creative arts, cooking and recreation
- Community participation
- Leadership and confidence building
- Goal setting and capacity building
- Parent education and family engagement

Adult Programs

Adults of all ages, including Aboriginal people, people with disability, neurodivergent adults, carers, parents, individuals experiencing psychosocial disability, social isolation or barriers to community participation. Delivered through NDIS funding, fee-for-service, subcontracting arrangements and partnerships with government, health services, community organisations, workplaces and local councils. Programs may be delivered as workshops, short courses, ongoing groups or structured 8–12 week programs.

Program Types

- Women's & Men's Groups
- Friendship & Social Connection Groups
- Parent & Carer Education
- Neurodivergent Adult Groups
- Community Wellbeing Programs
- Independent Living Skills
- Cooking & Healthy Living
- Cultural Connection Programs
- Employment Readiness & Capacity Building
- Community Leadership Programs
- Disability Education & Peer Support

Programs may include:

- Capacity building and life skills
- Therapeutic education
- Neurodiversity-affirming strategies
- Parent and carer education
- Disability advocacy and systems navigation
- Community participation
- Goal planning
- Peer mentoring
- Wellbeing and recovery planning
- Emotional regulation and resilience
- Communication and relationship skills
- Cultural mentoring and yarning circles
- Leadership development
- Employment readiness
- Community education and inclusion

School Holiday Programs

Children and young people of all abilities, including Aboriginal and Torres Strait Islander children, neurodivergent children and young people with disability requiring safe, inclusive and engaging school holiday experiences. Regional communities have limited access to affordable, inclusive and culturally safe school holiday programs that promote participation, reduce social isolation and support children with additional needs. Delivered during school holiday periods in flexible 1-2 week program blocks through NDIS funding (where applicable), fee-for-service, subcontracting arrangements and partnerships with schools, local councils, community organisations and government agencies.

Program Activities

- Inclusive sporting and recreation programs
- Community projects and volunteering
- Cultural activities and on-Country learning
- Cooking and healthy living
- STEM, science and technology activities
- Arts, music and creative workshops
- Life skills and independent living
- Social connection and friendship building
- Excursions and community participation
- Environmental and sustainability projects
- Leadership and mentoring activities
- Wellbeing, mindfulness and emotional regulation
- Sensory-friendly activities
- Team challenges and problem-solving activities

Core Supports

- Structured, inclusive group activities
- Community access and participation
- Capacity building and life skills
- Peer mentoring and positive role modelling
- Cultural learning and connection
- Emotional regulation and wellbeing supports
- Social skill development
- Strengths-based, trauma-informed and neurodiversity-affirming practice

Community Group Programs

Children, young people and adults, including Aboriginal and Torres Strait Islander people, people with disability, neurodivergent individuals, people transitioning from justice settings, and those seeking to build independence, employment pathways and community connection. Regional communities require accessible, culturally safe and practical group programs that build life skills, reduce social isolation, strengthen community participation and create pathways to employment, volunteering and independent living. Delivered through NDIS funding (where applicable), fee-for-service, subcontracting arrangements, grant funding and partnerships with government, correctional services, schools, local councils and community organisations. Programs are offered as one-off workshops, structured 8–12 week groups or ongoing community initiatives.

Core Supports

- Group facilitation
- Capacity building
- Practical life skills training
- Community connection
- Cultural mentoring and yarning
- Employment and enterprise mentoring
- Leadership development
- Advocacy and service navigation
- Goal planning and progress reviews
- Trauma-informed, culturally safe and neurodiversity-affirming practice

Community Connection

- Whyalla Community Services Linkages
- Regional Community Service Linkages
- Community participation and networking
- Volunteer pathways

Employment & Microenterprise

- Microenterprise development
- Business start-up pathways
- Self-employment skill development
- Disability-led enterprise programs
- Social enterprise initiatives

Community Group Programs

Skills for Independence

- Budgeting and money management
- Healthy Relationship
- Cooking and nutrition
- Floristry
- Sewing and textiles
- Woodwork and practical trades
- Home management and independent living skills

Community & Culture

- Trash to Treasure restoration projects
- Aboriginal cultural groups
- On-Country programs and cultural camps
- Community gardening and environmental projects
- Community volunteering initiatives

Justice & Transition Programs

- Pre-release support groups
- Post-release transition programs
- Teen and adult independent living programs
- Employment readiness
- Community reintegration and mentoring

Outcomes

- Increased independence and life skills
- Improved community participation and inclusion
- Stronger cultural identity and connection
- Increased volunteering, employment and self-employment opportunities
- Improved confidence, resilience and wellbeing
- Reduced social isolation
- Stronger pathways into education, training and work

Parenting & Carer Support Programs

Parents, carers, kinship carers, foster carers, grandparents and families supporting children, young people or adults with disability, neurodivergence, developmental delay, trauma or complex support needs.

Families often experience limited access to practical, evidence-informed parenting support in regional communities. Early intervention and capacity-building programs strengthen family wellbeing, reduce stress and improve long-term outcomes.

Delivered through NDIS (where applicable), fee-for-service, subcontracting arrangements and partnerships with schools, early learning services, DCP, community organisations and government agencies.

Program Examples

- Circle of Security Parenting
- 1-2-3 Magic Parenting
- Tuning into Kids
- Engaging Adolescents
- Neurodivergent parenting strategies
- Parent peer support groups
- Carer wellbeing and resilience
- Behaviour support education
- Advocacy and systems navigation
- Family capacity building

Outcomes: Increased parenting confidence, improved family relationships, enhanced understanding of disability and neurodiversity, reduced family stress and improved child outcomes.

KPIs: Parent confidence measures, attendance, family feedback, achievement of family goals and reduced crisis escalation.

Cultural Healing & Connection Programs

Aboriginal children, young people, adults, families and communities seeking cultural connection, healing, mentoring and community participation.

Strong cultural identity and connection are protective factors that improve wellbeing, resilience and community participation. Regional communities benefit from culturally led programs that strengthen identity, belonging and intergenerational knowledge.

Delivered through partnerships with Aboriginal organisations, schools, local councils, government agencies and community groups, as well as NDIS and grant-funded initiatives.

Program Examples

- On-Country experiences
- Cultural camps
- Men's and women's groups
- Youth mentoring
- Yarning circles
- Cultural arts and storytelling
- Traditional knowledge activities
- Community events
- Leadership development
- Elders and community-led workshops

Outcomes: Stronger cultural identity, increased confidence, improved wellbeing, stronger community connections and leadership development.

KPIs: Attendance, cultural participation, participant feedback, community engagement and wellbeing outcomes.

Training for Schools, Workforce & Community

Schools, educators, employers, disability providers, government agencies, community organisations and workplaces.

Organisations require practical training to build inclusive, culturally safe and neurodiversity-affirming environments that improve access and participation.

Workshops, professional development, consultancy, keynote presentations and tailored organisational training delivered face-to-face or online.

Training Topics

- Disability inclusion
- Neurodiversity in education and workplaces
- Cultural safety and Aboriginal engagement
- Trauma-informed practice
- Behaviour support
- Inclusive communication
- Mental health awareness
- Community engagement
- NDIS understanding
- Leadership and inclusive practice

Outcomes: Increased workforce capability, improved inclusive practice, stronger organisational confidence and enhanced service quality.

KPIs: Participant satisfaction, knowledge improvement, implementation of learning and organisational practice improvements.

Employment Pathway Programs

Young people and adults with disability, Aboriginal participants, neurodivergent individuals and those experiencing barriers to education, employment or community participation.

Regional communities require practical pathways that build confidence, work readiness and transferable skills before entering employment or self-employment.

Delivered through community partnerships, schools, employment providers, NDIS, fee-for-service and grant-funded initiatives.

Program Examples

- Bush Garden Project
- Community Café Program
- Cooking and catering
- Floristry
- Woodwork and restoration
- Sewing and creative enterprise
- Trash to Treasure
- Microenterprise development
- Volunteering pathways
- Job readiness and workplace skills
- Supported work experience
- Business and self-employment mentoring

Outcomes: Increased work readiness, practical skill development, greater confidence, increased volunteering and employment opportunities, and stronger pathways to economic participation.

KPIs: Skills gained, program completion, volunteering outcomes, employment pathways, participant confidence and transition into education, training or work.

Supporting Regional Families

Children, young people and families experiencing complex or intersecting needs, including involvement with the NDIS, education, health, mental health, housing, justice and child protection systems. Regional families often experience fragmented services, limited access to advocacy and practical supports, and barriers to navigating multiple service systems. Families require coordinated, family-centred support that builds capacity and prevents crisis.

Delivered through fee-for-service, subcontracting arrangements, grant-funded initiatives and partnerships with government agencies, schools, health services and community organisations. Supports are tailored to each family's needs and may be short-term, intensive or ongoing.

Program Supports

- Family case management
- Multi-agency coordination and case conferencing
- Disability and family advocacy
- System navigation
- Support letters and report writing
- Referral and service linkages
- NDIS navigation and planning support
- Education and school advocacy
- Housing and community support referrals
- Emergency relief and practical assistance
- Parenting and family capacity building
- Goal planning and progress reviews
- Crisis prevention and early intervention

Outcomes:

- Improved family stability and wellbeing
- Stronger coordination across service systems
- Increased access to appropriate supports
- Reduced crisis escalation
- Improved advocacy and family voice
- Greater confidence navigating complex systems
- Increased family capacity and independence

All supports are delivered within a culturally safe, trauma-informed and neurodiversity-affirming framework, recognising the strengths of each family while working collaboratively to achieve sustainable, long-term outcomes.

Reporting & Evaluation Framework

Wara Yindi provides transparent, outcomes-focused reporting aligned with each funder's reporting requirements and agreed project outcomes.

Monthly - Case updates, participant engagement, progress notes, service activity, risks, emerging needs and key achievements.

Quarterly -Program outputs including attendance, referrals, service access, participant demographics, activities delivered and completion rates.

Biannual -Outcomes reporting including goal achievement, wellbeing, capacity building, skill development, community participation and participant feedback.

Annual - Impact reporting including community outcomes, systems change, partnership achievements, lessons learned, sustainability and long-term impact.

Performance Measures

Reporting may include:

- Participant engagement and retention
- Goal achievement and outcomes
- Community participation
- Capacity building and skill development
- Wellbeing and quality of life measures
- Cultural connection and inclusion outcomes
- Family and participant satisfaction
- Referral and service access outcomes
- Partnership and collaboration outcomes
- Community impact and systems change indicators

All reporting can be tailored to meet funder, government and partnership requirements and may include milestone reporting, co-branded deliverables, outcome measurement frameworks, case studies and continuous improvement recommendations.

Investment & Pricing Framework

Wara Yindi provides flexible investment models to meet the needs of government, philanthropic, corporate and community partners. Programs can be commissioned as individual projects, multi-year initiatives or tailored partnership agreements.

Indicative Investment

- Individual Case Management & Family Support
\$20,000–\$120,000
- Group Programs & Community Capacity Building
\$8,000–\$30,000
- School Holiday Programs
\$5,000–\$20,000
- Community Events & Engagement
\$3,000–\$15,000
- Training, Education & Organisational Support
\$2,000–\$25,000+
- Resource & Toolkit Development
\$10,000–\$35,000
- Workforce, Evaluation & Program Management
\$30,000–\$150,000+

Fee-for-Service Rates

- ServiceIndicative Rate (ex GST)
- Cultural Engagement & Mentoring
\$225/hour
- Case Management & Complex Family Support
\$285–\$350/hour
- Neurodiversity Training & Parenting Education
\$350/hour
- Neurodivergent Life Coaching
\$285/hour
- Reconciliation Action Plan (RAP) Development
\$450/hour

Travel & Outreach

Quoted based on location

Investment & Pricing Framework

Funding may be allocated across:

- Program design and delivery
- Workforce and specialist facilitators
- Cultural mentoring and supervision
- Regional travel and outreach
- Resources, equipment and accessibility supports
- Project coordination and administration
- Partnership management
- Monitoring, evaluation and impact reporting

Every partnership is tailored to meet the priorities of the funding body, community and target cohort. Budgets can be scaled based on:

- Geographic coverage
- Number of participants
- Program duration
- Workforce requirements
- Travel and outreach
- Evaluation and reporting requirements
- Co-design and partnership outcomes

Detailed costings and implementation plans are developed collaboratively to ensure investment delivers measurable outcomes, value for money and sustainable community impact.



Partner With Wara Yindi

Wara Yindi Support Services Pty Ltd welcomes partnerships with government, philanthropic organisations, corporate sponsors, local businesses and community stakeholders committed to creating meaningful change across regional South Australia.

By investing in Wara Yindi, you are investing in culturally safe, community-led solutions that strengthen families, improve inclusion, build local capacity and create sustainable outcomes for Aboriginal people, people with disability and regional communities.

Whether through grant funding, commissioned services, sponsorship or strategic partnerships, we work collaboratively to develop tailored programs that align with your priorities, budget and desired impact.

Detailed project plans, implementation schedules, line-item budgets, evaluation frameworks and co-branded partnership deliverables can be developed to meet individual funding requirements.

Together, we can create stronger communities through connection, culture, inclusion and opportunity.



Contact

www.warayindi.com.au

0474 463 754

Office: Unit 4, 14 Forsyth Street Whyalla SA 5600

General Enquiries: admin@warayindi.com.au

Partnerships & Funding: jacinta@warayindi.com.au

Referrals & Intake: intake@warayindi.com.au

Cultural Engagement: jayden@warayindi.com.au

