

QUALITY AND COMPLIANCE COMMITMENT STATEMENT

GOV-01-F1 | Public statement | Website, funder and partner packs

This statement sets out how Wara Yindi Support Services Pty Ltd meets its responsibilities to the people it supports, its funders and the community.

About us

Wara Yindi Support Services Pty Ltd (ABN 72 697 239 660; ACN 697 239 660; business name More to Life. More to Support.) is a registered NDIS provider (registration 4-LYPDL7O, in force until 28 August 2029) based on Barngarla Country at 6 Haynes Street, Whyalla Norrie SA 5608. We are an Aboriginal-led organisation providing NDIS supports and community and grant-funded programs.

Our commitment

We are committed to meeting our legal, registration and funding obligations, including the NDIS Act 2013 and its Rules, the NDIS Practice Standards and Code of Conduct, privacy, work health and safety, employment, anti-discrimination and South Australian child safety laws, and the conditions of each funding agreement.

Our quality and safeguarding system

- A controlled suite of policies and procedures, approved 23 October 2026 and reviewed at least every 12 months (GOV-06; Policy Suite Register).
- Incident management and reportable incidents (SAF-01); complaints and feedback with protection from retaliation (RIG-02).
- Child safety and mandatory reporting (CHD-01, CHD-02); safeguarding against abuse, neglect, exploitation and discrimination (SAF-02).
- Worker screening verified in the NDIS Worker Screening Database; induction, training and supervision (HR-01, HR-03, WY-FWK-SUP-002).
- Risk management, internal audit and continuous improvement (GOV-05, GOV-03); emergency and business continuity planning (EMG-01).
- Privacy, records and data breach response (INF-01, INF-03, INF-04); conflicts of interest (GOV-02); fraud prevention (FIN-01).
- Cultural safety, led by Aboriginal leadership and guided by each person's wishes (CUL-01).

How we check ourselves

We monitor our systems through internal audits, registers, quarterly management reviews and feedback from the people we support, and we are subject to independent NDIS quality audits. Where we find gaps, we record and fix them through our Corrective Action Plan and Continuous Improvement Register. This statement describes our commitments and systems; it is not a certification of compliance.

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Document control

Document	GOV-01-F1 Quality and Compliance Commitment Statement
Version	1.1 – approved 23 October 2026
Document owner	Director (Key Personnel)
Approved by / date	Approved by Jacinta Dempsey, Director, on 23 October 2026. Approval recorded in the Policy Suite Register (NDIS Audit Compliance Workbook) – no signature required.
Next review	23 October 2027, or earlier if registration, key personnel, legislation, an audit finding, incident or complaint requires it
Related policies	GOV-01 Governance; GOV-03 Quality; GOV-06 Document Control
Store completed form	Website, funder and partner packs; master in OneDrive → Organisational Documents → Governance
Supersedes	GOV-01-F1 v1.0 (17 October 2026), which replaced the withdrawn 'Certificate of Compliance and Regulatory Assurance' (1 March 2026).
Records	Uncontrolled when printed. Completed records are kept in line with the Records Retention, Archiving and Disposal Policy.